

PRIVACY POLICY

Re:Now Consultancy Limited

Company number: 17021690 | Registered office: Victoria House, The Avenue, Truro, Cornwall, United Kingdom, TR1 1HT

1. Introduction

1. Re:Now Consultancy Limited ("we", "us", "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, store and share personal data when you visit our website, contact us, sign up to receive communications from us, or engage us for consultancy services.
2. We are the data controller for the personal data described in this policy. If you have any questions about this policy or how we handle your personal data, please contact us using the details in section 10.

2. What Personal Data We Collect

3. We may collect and process the following categories of personal data:
 - Contact details, such as name, job title, organisation, email address, telephone number and postal address;
 - Information you provide when making an enquiry, requesting a proposal, or engaging our services, including details about your organisation's operations relevant to sustainability advice;
 - Correspondence and records of communications between us;
 - Technical data collected automatically when you visit our website, such as IP address, browser type, device information, and pages visited (collected via cookies and similar technologies — see section 6);
 - Information you provide when subscribing to newsletters, registering for webinars or training, or otherwise opting in to receive communications from us.

3. How We Use Your Personal Data

4. We use personal data for the following purposes, and on the following legal bases under the UK GDPR:
 - To respond to enquiries and provide quotes or proposals (legitimate interests / pre-contractual steps);
 - To perform our contract with you where you engage our services, including delivering consultancy, training and reporting services (performance of a contract);
 - To send marketing communications about our services, where you have consented or where permitted under the 'soft opt-in' rules for existing clients (consent / legitimate interests);

- To maintain business records, comply with our legal and regulatory obligations (including accounting, tax and anti-money laundering requirements), and protect our legal position (legal obligation / legitimate interests);
- To operate, maintain and improve our website (legitimate interests / consent for non-essential cookies).

4. Sharing Your Personal Data

5. We do not sell your personal data. We may share personal data with:
 - Subcontractors, associate consultants or independent contractors engaged to assist in delivering services to you, who are bound by confidentiality obligations;
 - Professional advisers, such as accountants, insurers and legal advisers, where reasonably necessary;
 - IT and software service providers who support our business operations (for example, email, document storage, accounting and website hosting providers), acting as our data processors;
 - Regulatory or governmental authorities, where required by law.
6. Where any of our service providers are located outside the UK or the European Economic Area, we will ensure appropriate safeguards are in place in accordance with UK data protection law.

5. Data Retention

7. We retain personal data only for as long as necessary for the purposes for which it was collected, including to satisfy any legal, accounting or reporting requirements. As a general guide, client engagement records are typically retained for up to seven years following the end of an engagement to meet accounting and potential liability requirements, unless a longer period is required by law. Marketing contact details are retained until you unsubscribe or withdraw consent, or until they become out of date.

6. Cookies and Website Tracking

8. Our website may use cookies and similar technologies to:
 - Ensure the website functions correctly (strictly necessary cookies);
 - Understand how visitors use our website, to help us improve it (analytics cookies);
 - Remember your preferences.
9. Where required by law, we will obtain your consent before placing non-essential cookies on your device, and you can manage or withdraw your consent at any time via your browser settings or any cookie consent tool provided on our website. Disabling certain cookies may affect the functionality of our website.

7. Your Rights

10. Under the UK GDPR, you have the right to:
 - Access the personal data we hold about you;

- Request correction of inaccurate or incomplete data;
- Request erasure of your data in certain circumstances;
- Request restriction of, or object to, our processing of your data in certain circumstances;
- Request portability of your data in certain circumstances;
- Withdraw consent at any time where processing is based on consent (for example, marketing communications), without affecting the lawfulness of processing before withdrawal.

11. To exercise any of these rights, please contact us using the details in section 10. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO), the UK's data protection regulator, at ico.org.uk.

8. Security

12. We take appropriate technical and organisational measures to protect personal data against unauthorised access, alteration, disclosure or destruction, having regard to the nature of the data and the risks involved.

9. Changes to This Policy

13. We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The current version will always be available on our website, with the date of the latest update shown below.

10. Contact Us

14. If you have any questions about this Privacy Policy or wish to exercise your data protection rights, please contact us at:

Re:Now Consultancy Limited

Victoria House, The Avenue, Truro, Cornwall, United Kingdom, TR1 1HT

Email: [\[insert contact email\]](#)

Last updated: 17/08/2026